

A Guide to the  
*AMAG Assist*<sup>™</sup> Program

**Feraheme**<sup>™</sup>  
*ferumoxyl*  
*injection* 

## AMAG Assist™ Services

In our ongoing commitment to providers and patients, AMAG Pharmaceuticals, Inc. has established AMAG Assist. This program offers comprehensive reimbursement support services by providing the following assistance:

- **Insurance Verifications:** For each patient being treated with Feraheme™ (ferumoxytol) Injection, an experienced AMAG Assist counselor is available to verify patient-specific health insurance coverage for Feraheme—including an assessment of the codes, restrictions (eg, prior authorization), and patient cost-share responsibilities
- **Coding and Billing Support:** Experienced AMAG Assist counselors are available to review coding and coverage details to facilitate appropriate reimbursement for Feraheme
- **Claims Tracking and Appeals Support:** Experienced AMAG Assist counselors are available to assist providers in tracking their claims for Feraheme administration services, including regular follow-up to payors to facilitate reimbursement. If a claim is denied, our program staff is available to coordinate the appeals process through the development of customized letters defining medical necessity and coverage appeal request letters
- **Alternate Funding Research:** For underinsured patients who are unable to afford the out-of-pocket cost requirements of their health insurance, experienced AMAG Assist counselors are available to search for other sources of drug coverage or cost-share assistance for Feraheme

## Patient Assistance Program

If a patient is uninsured and no other source of drug coverage can be identified, patients may be eligible to participate in the Feraheme Patient Assistance Program. For qualified patients, free product is delivered to the patient's healthcare provider. When applying to the Feraheme Patient Assistance Program, you can expect the following steps:

- **Enrollment Process:** Patients apply to the program through their healthcare provider. The application process includes completing an enrollment form, and gathering income documentation and health insurance information. Enrollment forms can easily be completed online or on paper
- **Enrollment Assessment:** Eligibility will be communicated by telephone within 48 hours of receipt of a completed application and supporting documentation. A follow-up letter will be sent to the physician and patient
- **Delivery Coordination:** If a patient is eligible, the physician's office will be contacted to schedule a shipment of Feraheme. Once a copy of the physician's state license with valid expiration date is received, Feraheme will be shipped directly to the office

Coverage and coding for Feraheme may vary by the patient's health insurance plan. To understand how Feraheme is reimbursed, it is important to research coding and coverage requirements by performing a patient-specific insurance verification. Upon request, AMAG Assist can provide patient-specific insurance verifications. We recommend you contact the program prior to beginning treatment of a patient with Feraheme.

For reimbursement assistance, please contact

**AMAG Assist™**  
**(877) 411-2510**

**Monday–Friday, 9:00 AM to 7:00 PM ET**



**Feraheme™**  
ferumoxytol  
injection 

# A Step-by-Step Guide to Reimbursement Support

## 1. Getting started

Contact *AMAG Assist*<sup>™</sup> to request an enrollment form.

- An *AMAG Assist* counselor will ask for basic contact and demographic information
- The forms will be pre-populated and faxed to your office

## 2. Submit enrollment form

Review the forms and complete all remaining information.

- Both you and your patient **MUST** sign the *AMAG Assist* release form
- Fax both pages to *AMAG Assist*: (866) 470-5871
- A faxed confirmation will be sent to your office upon receipt of all forms

## 3. Insurance verified by *AMAG Assist*

If the patient is insured, you will receive a detailed insurance coverage profile. If the patient is uninsured, your patient's eligibility for the patient assistance program will be assessed.

## Questions? Comments?

Your *AMAG Assist* counselor is available to help you.

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**[www.feraheme.com](http://www.feraheme.com)**



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